

VISUAL INSPECTION NETWORK

The industry's first photo inspection service with the ability to schedule a same day vehicle owner appointment during FNOL!



About SCA

SCA is a claims management firm that has been a leading provider to the insurance industry for over three decades.

www.SCA-Appraisal.com

Brought to you by the industry leader in innovative claims solutions, SCA Appraisal Company, Our Visual network of qualified and trained auto industry professionals offers clients a unique and cost effective solution to the inspection process that still provides the customer the “full service” experience. Self-service claims processing is an important trend, however industry research has shown that CSI/NPS scores increase when policyholders are serviced quickly and efficiently by a highly trained field technician, rather than someone who just takes photos in their spare time.

Our inspector will take a comprehensive set of photographs which are used along with your specified guidelines to create an accurate and severity conscious estimate. Each inspector is part of the auto industry whose job is to service vehicle owners. Because they know the industry and they know cars, your vehicle owner will not be left guessing on next steps or statements like ‘just call your adjuster’. A quick turnaround is nothing if it doesn’t also improve your NPS.

For more information on any of our products or services please visit us on the web at www.SCA-Appraisal.com.

Solution Summary

- Full service photo inspection for claims processing available nationally
- Order service online and receive completed report within hours of submission
- Simple flat-rate pricing per inspection
- Service available for auto or property claims
- Additional claims services available as needed

SCA CUSTOMER BENEFITS

- In-person service
- No customer effort needed
- Fast resolution of claim
- Flexible scheduling

SCA CARRIER BENEFITS

- Rapid results (same day)
- Accurate photo inspections
- LAE Reduced
- Cycle-time reduced
- Improved customer service

OTHER SERVICES AVAILABLE

- Auto/Light Truck Appraisals
- Heavy Truck Appraisals
- Specialty Appraisals
- DRP Re-inspection
- Desk Reviews/Estimates
- Lease Return Inspection